



HELPLINE/INFORMATION

for third-country nationals with particular focus
on the citizens of Ukraine who made entry to
Poland on 24th February 2022 or later.

Helpline and e-mail information
from Monday to Friday
8 am – 4 pm

12 210 20 20
info.opt@muw.pl
www.infoopt.pl

Information and Advisory Point
Monday 8 am – 6 pm
from Tuesday to Friday 7:30 am – 3:30 pm

Małopolska Provincial Office in Krakow
Department for Foreigners
Tarnow, al. Solidarności 5-9 Street